# Ragavendra Murugadass

Paris, 93110 • ragavendra.murugadass@skema.edu • + 33 (0)744997641 • ragav.io • LinkedIn

Product manager with a strong technical background (7+ years as a senior mobile developer with over 10 million downloads) focused on UX and business value. I leverage technical expertise, agile methodologies, and a user-centered approach to design effective digital products.

## **EDUCATION**

# SKEMA BUSINESS SCHOOL X POLIMI GSOM

Paris, France x Milan, Italy

Double Master's in Product Management and UX

SEP 2024 - MAY 2025

**ANNA UNIVERSITY** 

Trichy, India

Bachelor of Technology, Major in Information Technology

Aug 2013 - May 2017

### PROFESSIONAL EXPERIENCE

CASHKARO Chennai, India

#### **Senior Software Developer**

Jun 2021- Jun 2024

- Managed the entire lifecycle of the EarnKaro (1M+) and CashKaro (10M+) apps, with 100K+ daily active users.
- Modernized the architecture using React (functional components), Redux & RTK Query: 30% reduction in development time.
- Integrated Firebase, CleverTap, Branch for data-driven product decisions.
- Implemented A/B testing and personalization flows: +40% increase in order conversions.
- Managed product backlog, prioritized features, and wrote user stories in Agile/Scrum setup.
- Collaborated with PM, UX, and QA teams and participated in weekly KPI reviews.

RIDEDOC FREELANCE PROJECT

## **Product Owner, Developer**

Jul 2022 - Jan 2023

- Designed and delivered mobile Apps (Android & iOS) for two-wheeler service booking in under 6 months.
- Conducted UX research and user interviews to define a seamless user journey.
- Responsible for writing user stories, managing the product backlog, and aligning technical and user needs.

# SHAREKHAN BY BNP PARIBAS

Mumbai, India

## System Analyst - Developer

Jul 2017- May 2021

- Developed the app's main modules: Profile, Orders, and Reports.
- Integrated image-to-text stock addition using Firebase ML (OCR feature launched in 2018).
- Designed and launched a built-in Robo Advisor, used by 75% of users and considered highly helpful for investment management.
- Proposed and implemented Flutter as the main mobile framework, reducing manpower needs by unifying Android and iOS development.

## ADDITIONAL INFORMATION

- Product Management: User Stories, Backlog, Prioritization, Agile, Scrum, Resource Planning, Jira, Notion
- Technical Skills: React Native(Javascript), Java, SQL, Figma, Firebase, CleverTap, PowerBI, Git, Jenkins
- Certifications:AI for Product Managers-Pendo-2025, Experience Analytics Web Fundamentals-ContentSquare 2024, Google India Challenge Scholarship - Android - 2018
- Languages: French (A2), English C1, Indian Languages: Tamil, Hindi, Kannada